# Development of Sustainable Innovation Ecosystems

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## Jnprecedented Pressure on Organizational Performance

These factors converge to create an increasingly challenging environment

Falling revenues

Adapting to Technology Innovation

#### More...

- ...data
- ...risk
- ...complexity
- ...pressure for change

Major demographic shifts

Rising Citizen
Demands

#### Rising citizens demands

Citizens expect more transparency, ease and quality of service, accountability and government efficiencies – Knowledge Economy

#### **Drivers**

Transition to e-governance

#### **Increasing citizen**

**expectations**: Citizens demand more flexible, personalized public services

#### Social media revolution:

Citizens can engage with government as never before

#### Increasing citizen participation:

Citizens are no longer content to be passive consumers of services

- Government-wide collaboration around outcomes
- Flexible and tailored service delivery strategies
- Technology-enabled citizen participation
- Open, transparent and accountable government

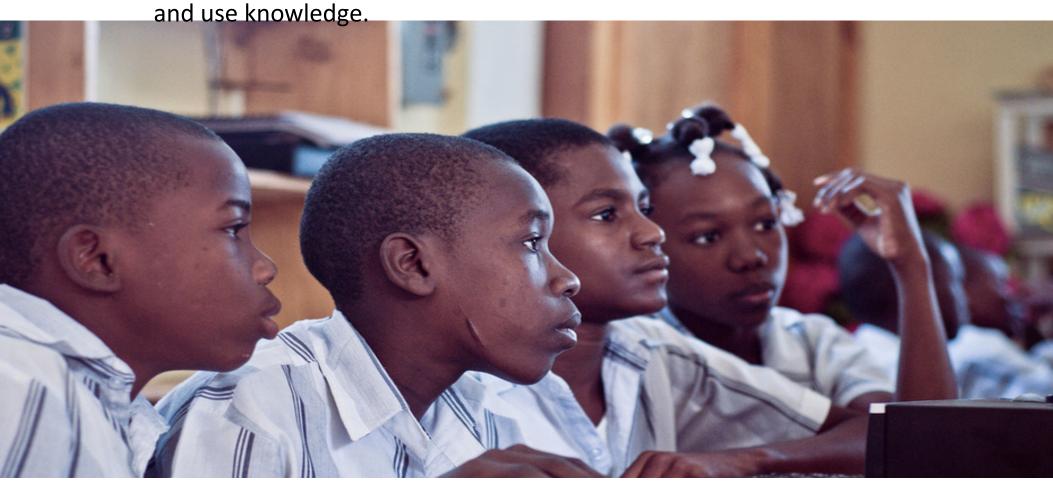
## Four pillars of the knowledge economy

The World Bank identified the following four pillars as critical requisites for a country to be able to fully participate in the knowledge economy:

- Education & Training
- Information Infrastructure
- Economic Incentive & Institutional Regime
- Innovation Systems

### Education & Training

An educated and skilled population is needed to create, share



Kids working together on a computer in Haiti. Source: A4AI member Inveneo

#### Information Infrastructure

A dynamic information infrastructure-ranging from radio to the internet-is required to facilitate the effective communication, dissemination and processing of information.

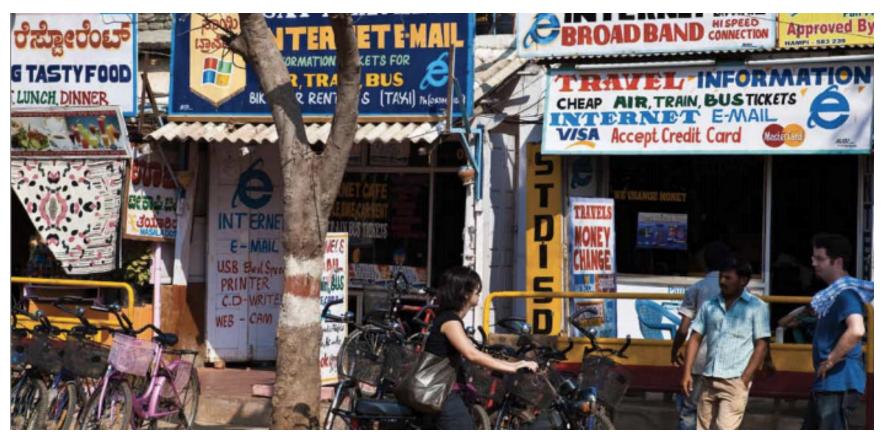


Photo by A4AI member, Intel

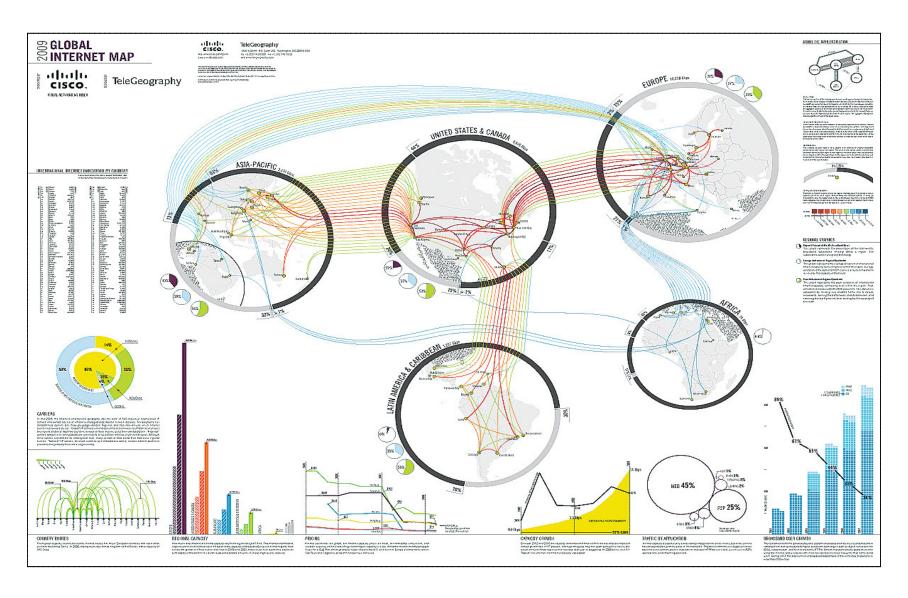
## Economic Incentive & Institutional Regime

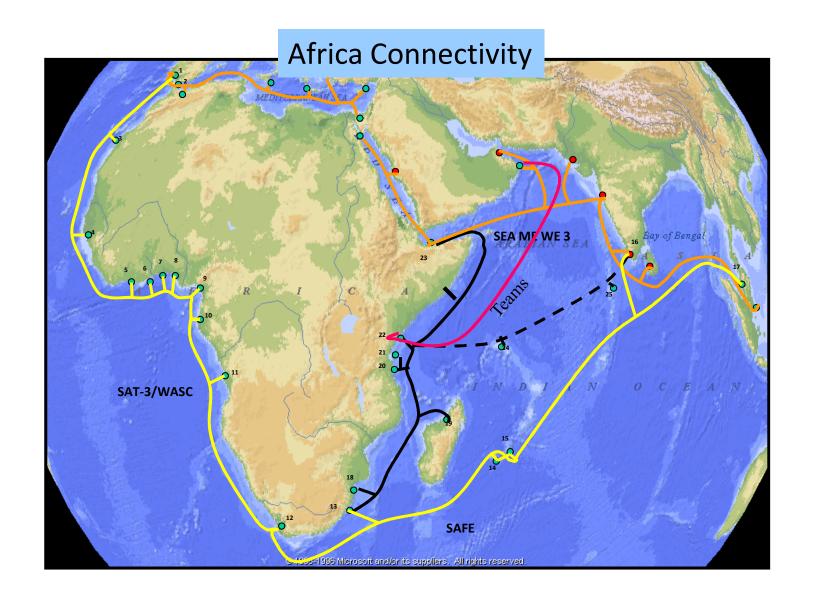
A regulatory and economic environment that enables the free flow of knowledge, supports investment in Information and Communications Technology (ICT), and encourages entrepreneurship is central to the knowledge economy.



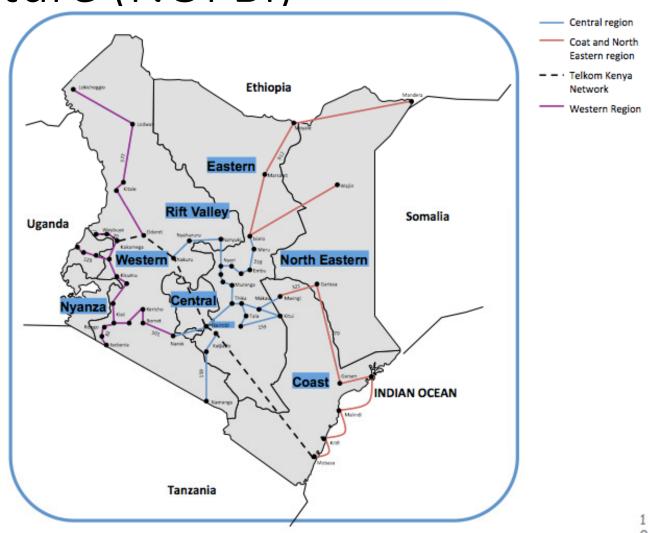
Picture by A4AI member World Pulse

#### What we know to be true?





## National Optical Fiber Backbone nfrastructure (NOFBI)



### Konza Innovation Ecosystem



### Konza



### Triple Helix

Research and Development
Incubation
Accelerators
Collaboration